

**Grievance Redressal Cell**

**Minutes of the Meeting**

**1. Review of Grievances Reported During the First Term:**

The committee reviewed the grievance records collected from the suggestion box during the first term. A grievance regarding the **requirement of specific books** in the library was noted.

**2. Discussion on the Status of Grievance Resolutions:**

The grievance was discussed in detail. It was decided to:

- Identify the specific books or subject areas requested.
- Consult with the Head of the Library Committee to address the grievance promptly.
- Allocate resources to procure the required books, ensuring the availability of essential academic material for students.

**3. Planning and Strategies for Addressing Any Pending or New Grievances:**

- The committee emphasized monitoring suggestion boxes and ensuring prompt resolution of grievances.
- Members agreed to conduct a library survey to gather further feedback on student requirements.

**4. Suggestions for Improving the Grievance Redressal Mechanism:**

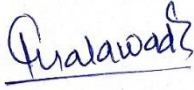
- Increasing student awareness about how to submit grievances and emphasizing the availability of the Grievance Redressal Cell was suggested.
- Regular updates on grievance resolution progress will be shared with stakeholders.

**5. Any Other:**

- Members stressed maintaining a proactive approach in handling grievances and ensuring transparency in the process.

**Conclusion:**

The chairperson thanked all members for their active participation. It was resolved to address the book requirement grievance immediately in coordination with the Library Committee. The meeting concluded at 12:05 PM.



**Chairperson**  
Grievance Redressal Cell  
D. P. Bhosale College, Koregaon



**Principal,**  
D. P. Bhosale College,  
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